

## Security

To ensure buyers are purchasing from our website with the utmost confidence we implement security measures to industry standards. All sensitive information submitted via the website is protected both on and offline.

As is common with nearly all websites we use SSL (Secure Sockets Layer) encryption when taking payment online. This is done to prevent the data being visible to anyone else when in transit between your computer and our servers. When this process is in occurrence you will notice a small padlock symbol in the status bar of your web browser.

Fraudulent transactions are constantly monitored and we use the help of Verified by Visa, MasterCard Secure and 3D Verification to verify a user's address in gaining authority for sales charged to their credit / debit card. From time to time we may also implement further security measures such as contacting the customer directly via telephone or email to ensure that customers do not become victims of fraud.

We use the latest security measures to protect your details when you shop with us. We use 128-bit SSL Software to encrypt your credit/debit card information when you place an order on our secure server, which means that only we are able to decrypt the information in order to process your transaction.

After you click on the "Proceed to Checkout" button, secure pages are indicated by:

the web address changing from "http://" to "https://"; and  
a "padlock" symbol (or key) in the bottom right-hand status bar of your web browser.

## Cookies

In simple terms Cookies are pieces of data stored on your computer that act as an identifier for when you visit the site again. A link is made between you and the information you have provided to the website through the cookie. Certain advantages of cookies are that it helps keep your shopping basket separate from other users, keeps items in your basket between visits and offers an express checkout option.

It should be noted that cookies do not contain any personally identifying or financial information. The majority of web browsers automatically accept cookies; however your web browser can be altered to not accept them. If cookies are blocked it does prevent certain features of the website from working correctly.